

Sanitary Protocol Bosque de Paz Lodge & Biological Reserve

Guidelines of the Ministry of Health of Costa Rica

1. We have installed an outdoor sink with soap and paper towels, so that guests can wash their hands when they enter the hotel.
2. Disinfecting rugs at the reception entrance.
3. We have installed an acrylic protective shield between staff and guests in the check in and check out area.
4. Our staff wears personal protective equipment, masks and gloves.
5. Alcohol dispensers have been installed in common areas for guests use.
6. We have increased surface disinfection measures for the safety of guests.
7. Rooms will be vacant for a certain amount of days to disinfect them thoroughly, before the entry of new guests.
8. We have established distance measures, respecting the social bubbles in the dining room, terrace and guided tours.
9. The maximum occupation will be the percentage of capacity recommended by the Ministry of Health.